



**Sylvan Nursery will replace Roses at ½ the original price through October 15<sup>th</sup> of the same year they were purchased.**

- We do not guarantee rose survival through the winter, since survival depends not on the health of the plant, but on the care and protection they are given through the winter.
- There is **no guarantee** and **no returns** on **discounted** plants (customer volume discounts are excluded from guarantee exemption).
- **Keep your sales slip.** Sales slip or other proof of purchase must be presented to receive credit.
- Claims must be reported to us no later than **October 15<sup>th</sup>** of the purchase year to receive credit.
- The dollar amount received from a credit on a plant warranty may be applied to another purchase, but in **no** case do we give **cash refunds**. New plants purchased with a warranty credit will **not be warranted**.
- If we have had numerous reports of losses with a particular plant, we may at our option replace it at 100%.
- In some cases we may not be able to replace plants until the following spring.
- **Guarantee is for one time replacement.** Roses are guaranteed to be healthy and true to name. If problems persist, it usually indicates something is wrong with the site, planting, or care.
- Sylvan Nursery has no control over the way plant materials get transported by a customer, Sylvan Nursery cannot warranty any damages plants incurred due to a customer's mishandling.

**Home visits and inspection policy:** If you are having problems with any of our plants, we do encourage you to call or bring in a sample. Our Horticulturists on staff will do all they can to answer your questions.

-**First home visit** on plants purchased within the year from us, **No Charge**.

-All other visits on plants purchased from us, **\$25 per call**.

-Plants **not** purchased from us, **\$35 per call**.

-**Insurance appraisals** for damaged plants, **\$40 per hour**.

**The guarantee does not cover animal & insect damage, herbicide damage, weather damage, over or under watering, fungal & bacterial damage, or physical damage from lawn mowers or weed whackers.**

**Roses** which die back 1/2 or more of their original height are subject to replacement during the guarantee period.

**Note: Don't expect too much of your plants the first year.** The first year they are busy putting down roots and you should not expect much top growth. The foliage may not even look very good the first year. Remember the goal for the first year is just survival. Most will take off the second growing season

**Planting:** Proper planting is the key to successful and healthy roses.

1. Plant as soon as possible. If you are unable to plant, place in a cool, shaded place and water frequently.
2. Dig the hole 2x wider than the diameter of the root ball and 1" deeper than the rose's graft union. In our climate, the **rose bud union (or graft union) should be covered by 1" of soil**. Failure to do this usually causes the upper portion of the rose to die, leaving the wild rose root stock to grow up in its place.
3. The width of the hole should be big enough to allow at least 6 inches of fill all around the root ball. This makes it easier for horizontal root growth.

## Planting & Care Guide for Roses

4. Remove plant from its container by laying the plant on its side and sliding it out of the pot carefully. If plants are stuck do not pull from the trunk or crown of the plant, you may remove the pot by cutting it off.
5. Gently spread only the lower sides and bottom of the plant's root ball, **do not break roots**.
6. Place plant in the center of the hole. We recommend using a plant starter fertilizer and mixing 1/2 of the existing soil with new compost and backfill around the root ball.
7. Saturate the new planting in three areas around the root ball with your hose on a trickle. This will cause the backfill to sink and compress some. Add more back fill to the areas that sunk.
8. Place about 2"-3" layer of mulch around the surface of the planting. Do not pile mulch up against the crown of the rose.
9. Water in the planting again running the hose on a trickle.

**Initial Care:** Special care is necessary the first few years, until the plant is well established.

- Maintain the watering at least 2 years after the rose is planted. Keep grass and weeds from growing around the plant.
- Roses require an 1" of water a week. During hot and/ or windy weather check roses for additional watering needs.
- **Over watering** can be just as harmful as under watering. It reduces the oxygen supply to the roots which is necessary for root growth. Check soil moisture frequently.
- **Do not over fertilize the first year.** You can always add more later, but too much will kill the rose. If manure is used, make sure it is well rotted, at least 1 to 2 years old.

- After the first year water about twice per month as described above. Lawn sprinkling is seldom sufficient.

- Water well in the fall as roses have sufficient moisture throughout the winter.

- Sylvan's roses are grown in a greenhouse. If you purchase your rose before danger of frost has past acclimation to the outside environment is needed before you plant directly outside. As additional protection, you should also be prepared to cover your rose if frost hits.

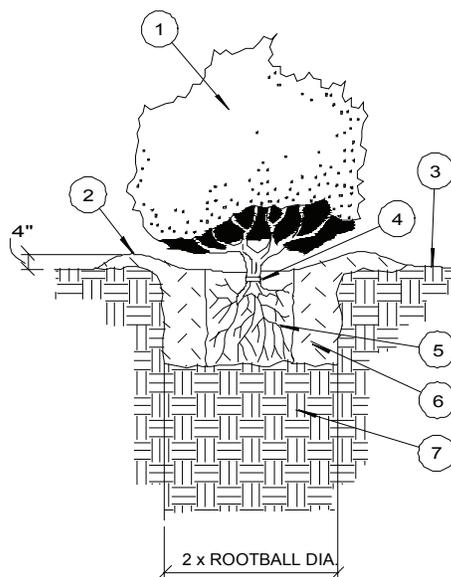
- During acclimation, if weather is very warm, do not set them in direct afternoon sun. Give them a few hours of morning and evening sun; gradually increase the time in the sun for about a week before planting.

- They may be enjoyed in a pot all season, but remember they will require water more often than if planted in the ground.

- Roses do best and flowers last longer if planted on sites avoiding mid-afternoon sun. Try to avoid sites next to hot sidewalks and driveways.

- Mulch the crown of your rose with straw or newspaper to protect the graft union through the winter. Rose cones can also be used for additional protection.

**Note:** If you are interested in more information on Roses ask any of our staff for free literature including: **Pruning, Winter Care, and Common Problems with Roses.**



### LEGEND

1. ROSE CANOPY
2. EARTH WATERING BASIN
3. FINISH GRADE
4. GRAFT UNION
5. ROOTBALL
6. COMPACTED BACKFILL MIX (PER PLANTING SPECS/NOTES)
7. UNDISTURBED NATIVE SOIL

## ROSE PLANTING